Additional Terms and Conditions (ATC) of Motor Vehicle Insurance

Valid from January 2014

Repair by Allianz partners

Fully-comprehensive insurance

The Additional Terms and Conditions shall apply by way of supplement or amendment to the General Terms and Conditions.

1. Damage report

The company must be informed of any incident involving damage as quickly as possible through the following contact details:

Telephone from CH/FL 0800 22 33 44
Telephone from abroad +41 43 311 99 11
For damage to class (Carglass) +41 0800 818 018
The damage report must be made before repair work is started.

2. Damage appraisal

The company shall be entitled to take action to appraise the damage in the event any is caused. It shall be entitled in particular to choose a location and time to inspect the vehicle

3. Repair

3.1 Repair company

If the vehicle needs to be repaired, the policyholder shall under all circumstances be obliged to arrange for it to be carried out by a business partner of the company.

3.2 Additional excess

If the repair is not carried out by a business partner of the company, an additional excess will be charged in accordance with the policy.

4. Damage caused abroad

If in the event of damage abroad a repair must be carried out in situ in order for the vehicle to continue its journey or for statutory or technical reasons or in order to guarantee the operational safety of the vehicle, the additional excess shall not apply.

The company must be informed of any incident involving damage as quickly as possible.

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